







#### **EXPERTISE**

Marketing (Full Life-cycle) Strategy Development Budget (Operations/Project Based) B2B & B2C Environments Team Leadership Coaching & Training Social Media Management eCommerce / Website Customer Engagement Brand Identity & Awareness Electronic Direct Mail (EDM) Marketing Collateral Design Campaign Management Promotions & Advertising Digital & Traditional Marketing Loyalty Program Management Policy & Procedure Development

# **EDUCATION**

BACHELOR OF ARCHITECTURAL STUDIES ARA / 2014 - 2015

Research, Analysis & Reporting

BACHELOR OF VISUAL COMMUNICATIONS CPIT / 2008 - 2010

# CONTACT

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Thanks, Paris

### PROFESSIONAL PROFILE

A highly passionate yet proactive marketing leader who has demonstrated an impeccable ability in leading the marketing function from an operational and strategic perspective. Confident in developing and implementing both traditional and digital marketing strategies that have proven to successfully increase brand awareness, customer engagement, sales volume and the bottom line. Captures qualitative and quantitative data that supports business decisions and the direction of marketing initiatives. Enjoys building a high performing team while not only sharing expertise but providing support in the design and delivery of marketing collateral. Advantageously, acquired solid experience teaching a Certificate in Graphic Design.

### **EXPERIENCE**

#### **2022 - PRESENT**

#### SENIOR COMMUNICATIONS TRAINER

Te Ipukarea Society / Volunteer Service Abroad / Cook Islands Core Responsibilities:

- Develop a communications plan with a focus on digital media platforms, including Facebook and Instagram, Youtube, and the Te Ipukarea Society Web page
- Provide capacity building training in creative design and marketing skills. As well as advising on gathering and processing potential communications content

## 2017 - 2022

## MARKETING MANAGER

Cosmic NZ / Retail Sector / New Zealand Core Responsibilities:

- Report directly to the Managing Director (MD) and Company Owner, with full responsibility for the marketing function across all 13 retail stores
- Lead the development and execution of the marketing strategy, ensuring alignment with the company's overall strategic direction
- Provide leadership to a team of 3 employees (Designer, Photographer), including creating custom professional development training programs and managing performance
- Work with the team and contractors on the design, development and execution of campaigns, both traditional and digital
- Implement and manage the full life-cycle of marketing campaigns from planning through to budgeting, designing collateral, tracking return on investment (ROI) and evaluating campaign effectiveness
- Focus on maintaining brand integrity by integrating best practices, robust policies and up-to-date processes
- Hold weekly meetings with the team and monthly meetings with the MD to discuss campaign performance, emerging issues and future needs

#### PROFESSIONAL SKILLS

Creative | Attention to Detail Leadership | Communication Resilient | Flexible | Adaptable Relationship Building Analytical | Problem Solving Time Management

## TECHNICAL SKILLS

Adobe Creative Suite (Photoshop, Illustrator, InDesign, Premiere)

ArchiCAD | SketchUp

Google Suite, Analytics, Google Ads

Microsoft Office Suite (Word, PowerPoint, Excel, Teams, Outlook)

## EARLIER EXPERIENCE

## ARCHITECTURAL DESIGNER

Linetype Architectural / Architectural Sector / New Zealand / 2016 - 2017

## CREATIVE DIRECTOR | LEAD DESIGNER

SpaceTime Design / Design & Marketing Sector / New Zealand / 2013 - 2016

### **UI/UX DESIGNER**

CCH Collaborative Solutions Asia Pacific / Manufacturing Sector / New Zealand / 2013

#### **DESIGNER**

Fountaine Design / Creative Advertising Sector / New Zealand / 2011 – 2013

### **HEAD DESIGNER**

Palamon / Manufacturing Sector / China / 2011 - 2012



## EXPERIENCE (CONTINUED)

#### 2017 - 2022

2017 - 2017

#### **ECOMMERCE PLATFORM DEVELOPMENT (WEBSITE)**

- Worked with both internal and external stakeholders on the development and implementation of an eCommerce platform
- Successfully integrated inventory systems, which improved the accuracy and integrity of forecasting, budgeting and planning
- Managed the entire project from start to completion, including User experience and interface design and functionality

#### **ELECTRONIC DIRECT MAIL MARKETING**

 Developed an EDM strategy that focused on capturing customer details from the eCommerce platform, sending regular marketing information and increasing sales volume

#### LOYALTY PROGRAM

- Developed and implemented a loyalty program that focused on incentivising loyal customers and increasing repeat purchases
- Integrated systems to capture customer information which allowed marketing campaigns to be tailored to each store's customer base

#### **SOCIAL MEDIA MANAGEMENT**

 Developed and implemented a social media strategy focusing on building engagement and brand awareness while complimenting the instore and online customer experience

#### Key Achievements:

- Increased online sales by 124% in 2020 and 65% in 2021 due to the development and improvement of the eCommerce platform
- Maintained 100% staff retention rate and a high engagement level
- Demonstrated confidence and success leading and managing multiple projects simultaneously

### **TEACHER**

ACG – Animation College / Education Sector / New Zealand Core Responsibilities:

- Designed, planned and delivered lesson plans, training material and assessments for the delivery of a Diploma in Graphic Design (Level 5)
- Delivered the programme to >15 students within a classroom environment, with diverse student learning needs and styles
- Built strong relationships with the academic staff while collaborating and providing advice on emerging matters
- internal and external relationships or providing opportunities for students to connect with industry
- Monitored the student's learning outcomes throughout the programme, providing constructive feedback and refining lesson plans as required
- Maintained intake compliance requirements such as entering and reporting on progress and results to team lead

## Key Achievements:

 Successfully built the student's technical capabilities, with 100% of the students passing the programme and receiving their diploma